Careers in the Automotive Service Industry

FIGURE 2.1 A service technician checking for a noise of a vehicle in a new-vehicle dealership service department.

FIGURE 2.2 A typical independent service facility. Independent garages often work on a variety of vehicles and perform many different types of vehicle repair and service. Some independent garages specialize in just one or two areas of service work or in just one or two makes of vehicles.
FIGURE 2.3 The NAPA parts store also performs service work from the garage area on the side of the building.

FIGURE 2.4 Midas is considered to be a specialty service shop.

FIGURE 2.5 A school bus garage is a typical fleet operation shop that needs skilled service technicians.
FIGURE 2.9 A typical independent shop organizational chart.