1. Name three functions of engine oil:  
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Page ___

2. The most important engine oil property is its _________________.  
Page ___

3. In the oil rating 5W-30, what does the “W” stand for?  
   A. Water  
   B. Wilson  
   C. Winter  
   D. Whitworth  
Page ___

4. Automotive engine oils must be _____________, meaning they are capable  
   of mixing with other oils (of different brands, types, and viscosities, for example)  
   without causing any problems such as sludge.  
Page ___

5. During chassis lubrication, put grease on the ____________, if so equipped.  
Page ___
6. Steering system component(s) should be __________ if any noticeable looseness is detected when moved by hand.
   
   A. Adjusted  
   B. Aligned  
   C. Lubricated  
   D. Replaced

7. A broken spring was found in an under car inspection. Although the customer was not aware of it and it did not make any noise, what could be affected?

   ________________  ________________

8. Before entering the customer’s car for the first time, be sure to install ______________ as well as a ______________ cover to protect the vehicle’s interior.