1. What is the warranty coverage of the Powertrain Control Module (PCM)? Page ___

2. All of these are activities associated with a new vehicle preparation EXCEPT:
   A. Installing wheel center caps or wheel covers (if used)
   B. Installing roof racks, running boards, and other dealer-installed options
   C. Checking and correcting tire pressures
   D. Changing the oil and oil filter
   Page ___

3. What is the function of the service advisor in a repair facility? Page ___.

4. A parts counter person has all of the following duties EXCEPT: Page ___
   A. Check in delivered parts
   B. Take inventory
   C. Wash new cars
   D. Keep the parts department clean
5. What Is an Entrepreneur?

_______________________________________________

6. A service writer is also known as a _________________.

Page ___